



OUR PREVENTATIVE COVID 19 PROTOCOLS

Ntwanano Safaris understands that the health and safety of our guests and our staff during travel is now more paramount than ever, and we will do everything practical to ensure a continuation of care of our guests – from the time they board our vehicles, through their safari and tour experiences, and up until they depart back to their home. As such, we are applying the golden rules of prevention, as directed by the World Health Organisation (WHO), our country's Department of Health and the guidelines as set out by the Department of Tourism in all areas of our operations. That is to say:

- Frequently wash hands with soap and water for at least 20 seconds; in the absence of soap and running water we use an alcohol-based hand rub;
- Maintain a social distance of one to two metres;
- Avoid touching your eyes, nose or mouth with unwashed hands;
- Avoid close contact with people who are sick.

Free Covid Application: All guests arriving from abroad will be asked to download the free South Africa COVID Alert mobile application.

Boarding our vehicles: All international guests **are** required to **produce negative** Covid-19 Test results not older than 72 hours from the time the results were released.

Temperature checks on boarding our vehicles: All our vehicles are equipped with temperature scanners to screen for symptoms of Covid-19. If the guest temperature reads 37.5 or higher on boarding our vehicle, they will likely be asked to isolate in a room inside the port of arrival, wait 30 minutes and have their temperature taken again. If it's still high then they will be required to take a COVID test or visit a medical facility. We will make arrangements for the guests to be transported safely to the nearest medical facility on their own expense

Covid 19 Test and negative Certificates: Since we are not medical practitioners, we don't administer the tests ourselves, we are guided by the premise that all guests entering our country would have obtained a Negative Covid 19 Certificates that qualified them to be allowed into our country.

ONTWANANO SAFARIS

Exploring our heritage together

Guests getting sick and testing positive while with us Anyone who gets sick or is said to have tested positive during the period the guests will be with us, will be required to isolate for 14 days or until their test results come back negative. Depending on the severity, they will be required to stay at their lodge or designated hotel. The cost for the tests and hospitalization will be on the guest's account or through their travel insurance.

Temperature test for drivers and guides: We do conduct daily temperature tests and keep record in accordance with government directives. Should a staff member feel unwell or have a temperature, they will be required to undergo a tele-medical consultation for a risk assessment by a qualified person.

Disinfection of tour and transfer vehicles: All our vehicles are disinfected prior to guests boarding the vehicle including (seats, handles, armrests, buttons, cup-holders. We make hand sanitiser available in the vehicle throughout.

Cloth Masks for guests and drivers: Both the drivers and guests are required to have their own cloth masks and they must wear them whilst inside the vehicle.

Snacks and drinking water: In the event where we supply snack, we ensure that such are pre-packed pre-packaged, sealed and placed on the guests' seats prior to boarding. All water for the guests will be served in factory sealed bottles not to be shared.

Managing touring activities: Before game drives and tours, all surface areas and objects are disinfected, including door handles, seats, and guide books. Moreover, families, couples and tour groups are allocated their own vehicles and guides for the duration of their tour or safari.

Updated April, 2021

By Management